

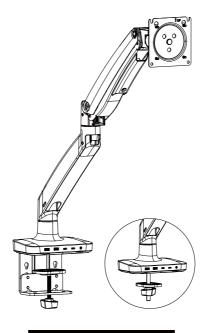


# Single Monitor Desk Mount Instruction Manual

English pages

French pages

Spanish pages



Model: ERDHM1-01B

# Thank You for Choosing this ErgoAV Product!

At ErgoAV, we want to add value to your AV experience by providing the highest quality products and services in the industry. If you have any concerns or comments, please contact us.

> ErgoAV Customer Care phone: (877) 419–7832 email: support@ergoav.com website: www.ergoav.com address: 9501 Louisiana Ave N, #200, Brooklyn Park, MN 55445

### Important Safety Information

 Please carefully read all instructions before attempting installation. If you do not understand the instructions or have any concerns or questions, please contact Technical Support at (877) 419–7832 or Customer Service at support@ergoav.com.

**A** CAUTION: Avoid potential personal injuries and property damage!

- Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We are not liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.
- This product contains gas assist arms which are under pressure. Do not puncture these arms or expose the arms to high heat.
- If the product arrives defective or is missing parts, please contact ErgoAV Customer Support at support@ergoav.com or (877) 419–7832 to arrange a return.
- Do Not use this product on desks made of particle board or other soft woods.
- The information contained in this manual does not cover all possible conditions or variables in relation to the install of this product.

### Weight Restrictions



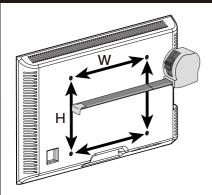
If your monitor weighs more, this mount is NOT compatible. Monitor should not exceed maximum listed weight.

# **WARNING**

DO NOT exceed the maximum weight indicated. This mounting system is intended for use only within the weight range listed. Use with products heavier than the maximum weight limit may result in failure of the mount, causing potential damage and or injury.

It is the responsibility of the installer to verify the total weight of the monitors and any accessories attached. Do Not exceed the weight limit listed.

### Check the VESA Pattern of Your Monitor before the Installation

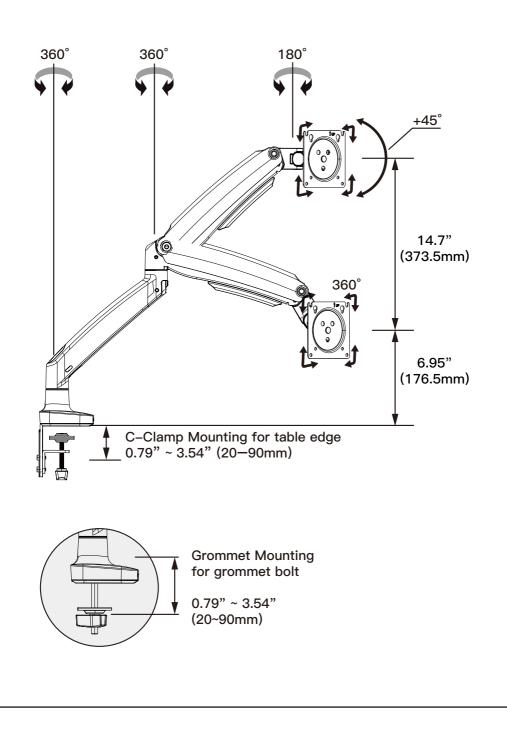


### Measure Your Monitor's VESA Pattern:

Minimum: 75mm x 75mm/3" x 3" (WxH) Maximum: 100mm x 100mm/4" x 4" (WxH)

If your monitor's VESA Pattern is smaller than 75mm x 75mm/3" x 3" or greater than 100mm x 100mm/4" x 4", this mount is NOT COMPATIBLE with your monitor. Please contact our Technical Support at (877) 419–7832 or support@ergoav.com to find a compatible mount.

# **Product Features**



# TENSION ADJUSTMENT SHOULD BE DONE ONLY AFTER MOUNT INSTALLATION

# Attention

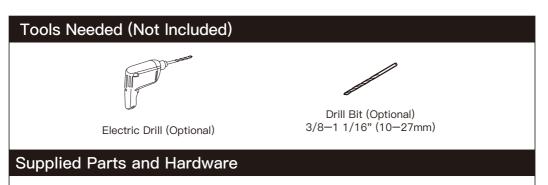
# DO NOT adjust tension without monitor attached.

- 1. Verify the weight of your monitor (including accessories) is between 4.4 ~ 22 lbs (2.0~10.0 kg).
- 2. Monitor weight information can be found within its box or manual.
- 3. Ensure monitor has been securely attached to the mount.

# **WARNING**:

- •Gas Spring Arm is under pressure and should be handled with care.
- Failure to follow the instructions may result in damage to the mount and/or personal injury.

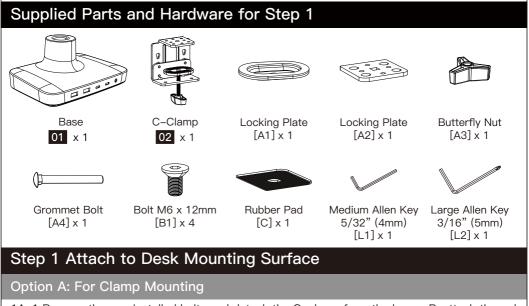




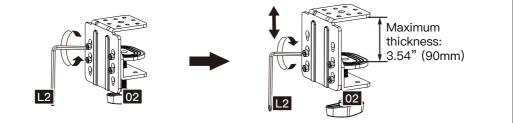
**A** WARNING: This product contains small items that may pose a choking hazard.

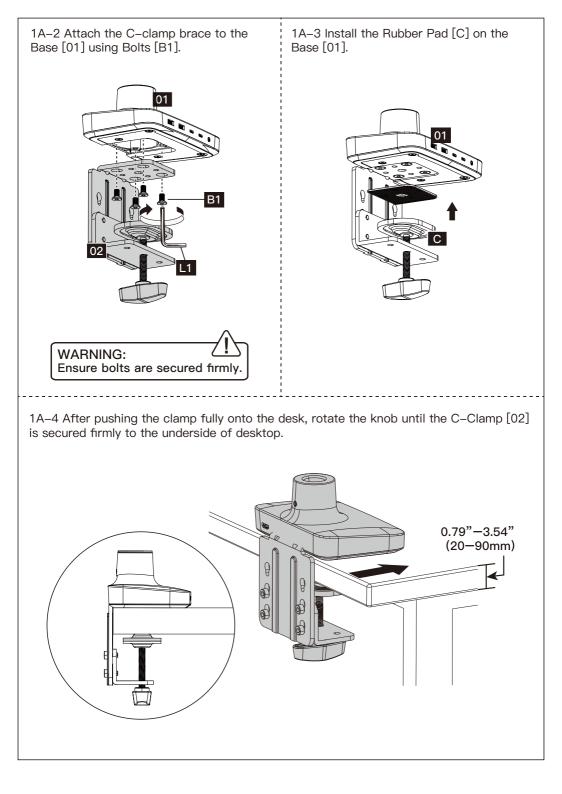
Before starting assembly, verify all parts are included and undamaged. Do not use damaged or defective parts. If you require replacement parts, please contact Technical Support at (877) 419–7832 or Customer Service at support@ergoav.com to find a compatible mount.

• NOTE: Not all hardware included in this package will be used.

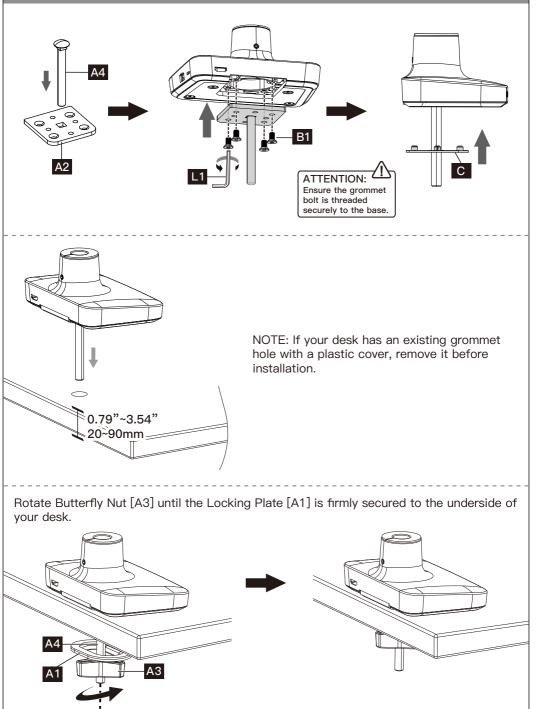


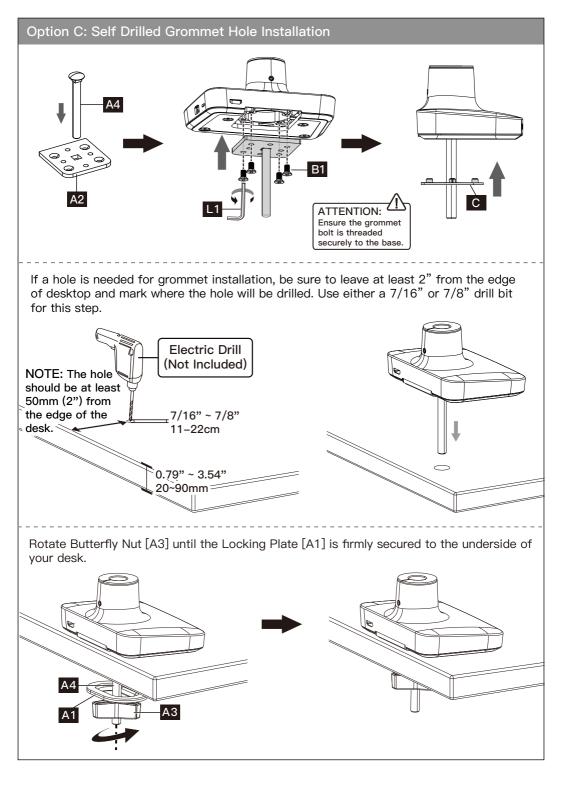
1A–1 Remove the pre–installed bolts and detach the C–clamp from the brace. Reattach through the pair of holes with the best clamping range for your desk thickness.

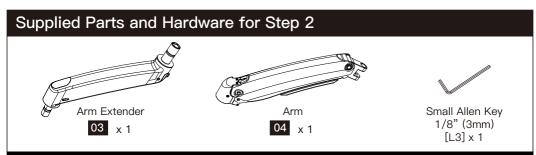






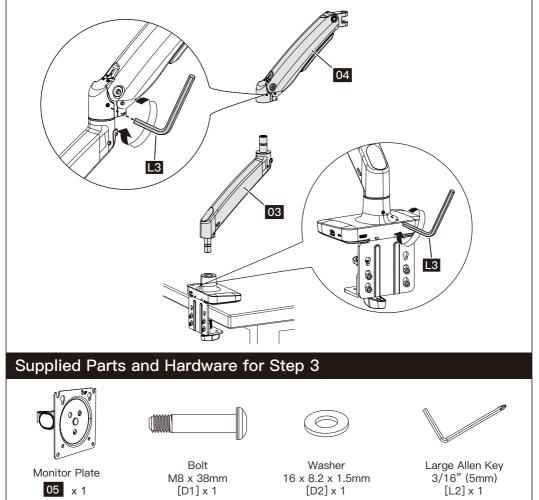






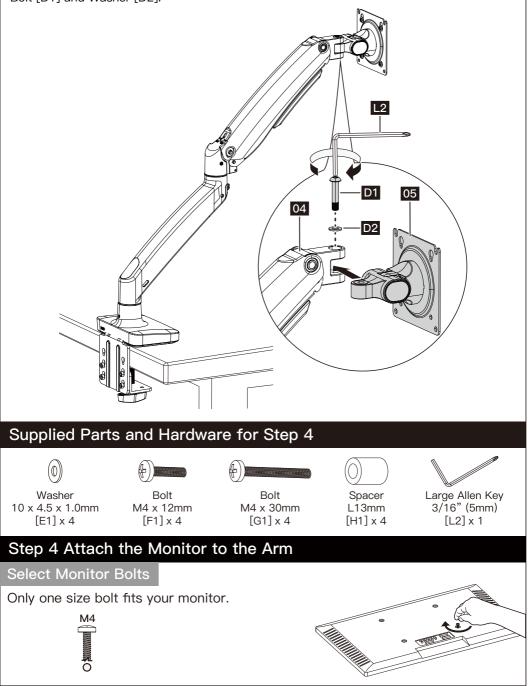
### Step 2 Attach the Arm Sections

- 2–1 Push the Arm Extender [03] into the base, and then the Arm [04] onto the Arm Extender [03].
- 2–2 Tighten the set screws on both sides of the arm joints. Do not overtighten the set screws as this may affect the rotation of the arm.



## Step 3 Attach the Monitor Plate

Slide the Monitor Plate [05] sideways into the slot at the end of the Arm [04]. Fasten with Bolt [D1] and Washer [D2].



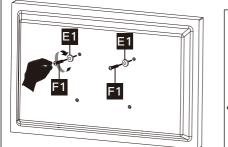
Bolt length: Verify adequate thread engagement with bolts or bolts / spacers combination. We recommend thread engagement of at least 5 turns.

- -Too short will NOT hold the monitor.
- -Too long will damage the monitor.

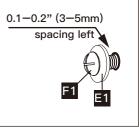


#### Option A (For Flat Back Monitor)

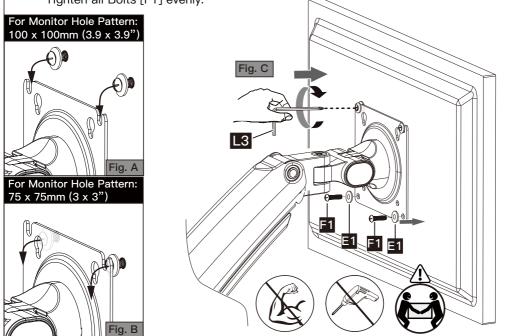
4A–1 Thread two Bolts [F1] with Washers [E1] into the top holes until about 0.1–0.2" (3–5mm) of space is left between monitor back and washer.





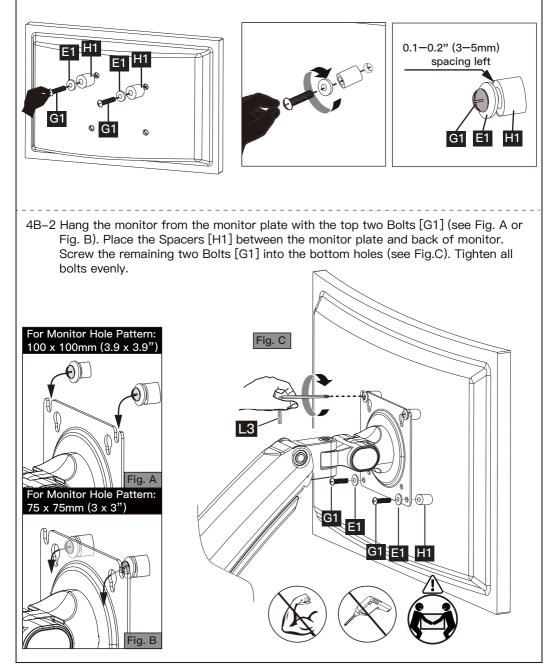


4A–2 Hang the monitor from the monitor plate with the top two Bolts [F1] (see Fig. A or Fig. B). Screw the remaining two Bolts [F1] into the bottom holes (see Fig.C). Tighten all Bolts [F1] evenly.



#### Option B (For Curved Back Monitor)

4B–1 Slide the Washers [E1] and Spacers [H1] over the Bolts [G1]. Turn the top two Bolts [G1] CLOCKWISE until about 0.1–0.2" (3–5mm) of space is left between the Washer [E1] and the Spacer [H1].



## Supplied Hardware for Step 5



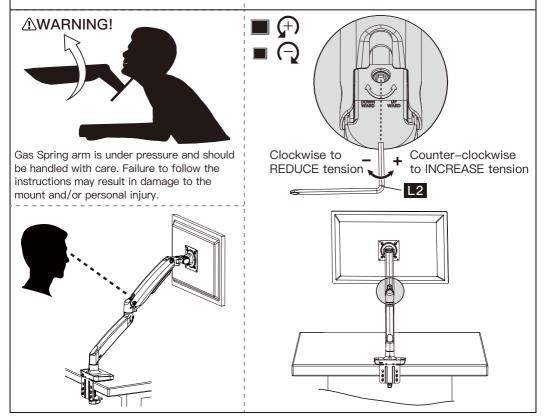
Large Allen Key 3/16" (5mm) [L2] x 1

### Step 5 Adjust the Gas Spring Tension



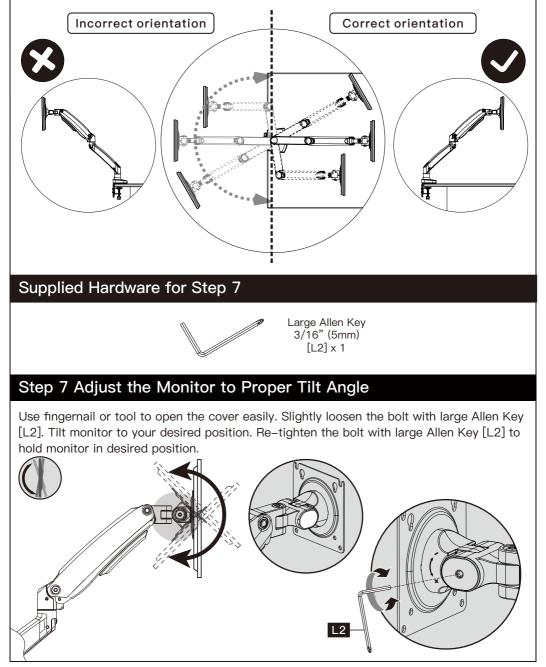
Note: Ensure the arm is held in a horizontal position (parallel to desktop) during adjustment. Failing to do so may result in difficulty adjusting or potential damage to the mount. 5–1 If the gas spring arm RISES with the monitor attached, hold the arm in a horizontal position while using the large Allen Key [L2] to turn the adjustment bolt CLOCKWISE, REDUCING the arm tension.

5–2 If the gas spring arm LOWERS with the monitor attached, hold the arm in a horizontal position while using the large Allen Key [L2] to turn the adjustment bolt COUNTER–clockwise, INCREASING the arm tension.



## Step 6 Rotation Restriction

To ensure proper stability, do not position monitor behind base. Monitor and arms should remain over the desktop. Failure to do so may cause instability, resulting in property damage or injury.



## Supplied Hardware for Step 8 and Step 10

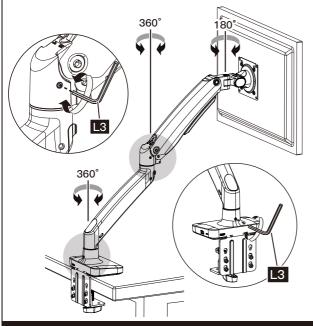


Small Allen Key 1/8" (3mm) [L3] x 1



Large Allen Key 3/16" (5mm) [L2] x 1

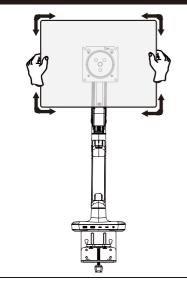
### Step 8 Swivel Adjustment



WARNING: Do not overtighten or overloosen the bolts.

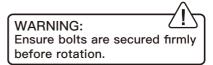
Turn adjustment set screw CLOCKWISE to INCREASE the swiveling tension. Turn adjustment set screw COUNTER-CLOCKWISE to REDUCE the swiveling tension.

### Step 9 Rotation Adjustment

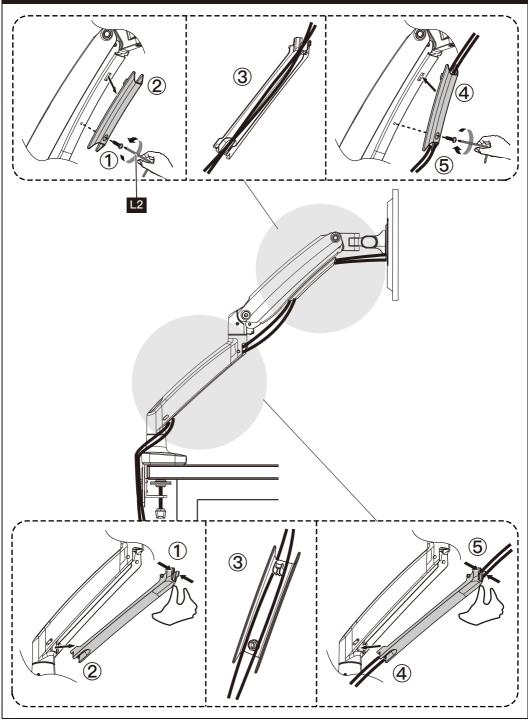


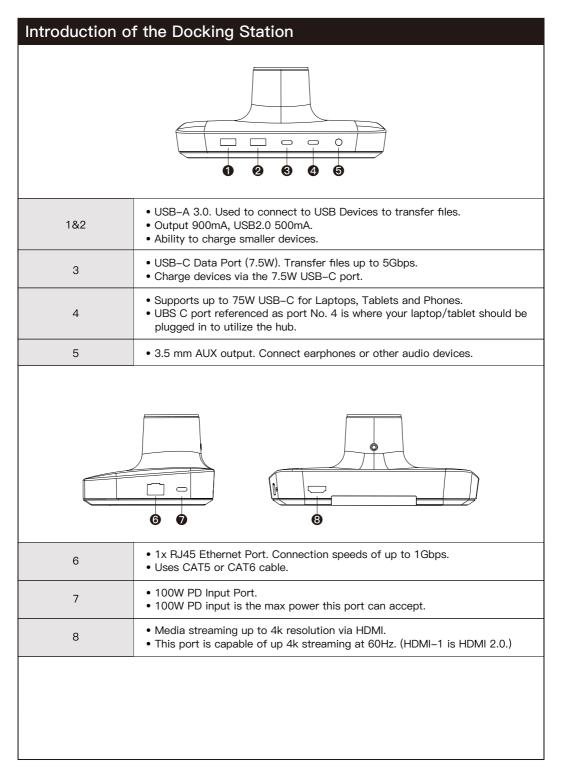
#### 360° Rotation

Firmly hold monitor at edges and rotate from Landscape to Portrait mode.



# Step 10 Route Cables along the Arm





### System Requirements for Monitor Mounts with Dock

#### **Operating System:**

- Win10, Win11 or later
- Mac OS 10.12~13.3.1 versions (support M1 & M2 & Intel chip) or later
- Chrome OS 48.0.2564.82 or later
- iPad OS 12 or later
- Android 9.0 or later
- Linux Kernel 4.6 or later

(Apples website that clearly describes your Apple Intel/Silicon computers capabilities: https://support.apple.com/en-us/HT213503)

#### Compatible Devices Include:

Only compatible with laptops/computers and tablets that have a USB type C connection.

#### Environment:

32° to 104° F  $\,$  / 0° to 40° C

## Power Distribution of the Docking Station

Æ		Ð
	A1 A2 C1 C2	

Single Port:			
A1:7.5W Max	A2: 7.5W Max	C1: 7.5W Max	C2: 75W Max

	Two	Ports:	
C1: 7.5W Max A1 or A2: 7.5W Max	C2: 75W Max A1 or A2: 7.5W Max	A1 & A2: One of the ports 7.5W Max, total 10.8W Max	C1: 7.5W Max C2: 75W Max

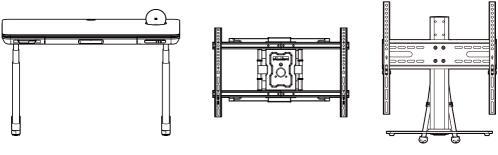
Three Ports:		
C1: 7.5W Max C2: 75W Max A1 or A2: 7.5W Max	C1: 7.5W Max A1 & A2: One of the ports 7.5W Max, total 10.8W Max	C2: 75W Max A1 & A2: One of the ports 7.5W Max, total 10.8W Max

		Four Ports:
C1: 7.5W Max	C2: 75W Max	A1 & A2: One of the ports 7.5W Max, total 10.8W Max



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